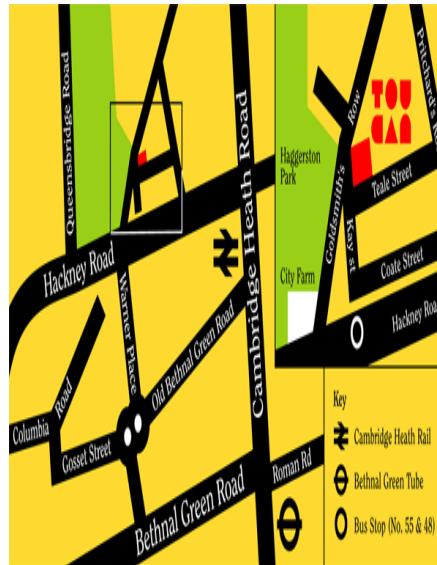


Toucan Contact Centre aims to create a safe, warm and sociable atmosphere where parents and children can relax and enjoy themselves. We offer both 'Supported' contact and 'Supervised' contact, including 'Hand-over' so parent's do not have to see each other if they do not want to. We accept referrals from parents themselves for Supported contact only. Referrals for Supervised contact must be completed by a professional involved such as a solicitor, social worker, family mediator etc.



Where are we?



Address:
Toucan Day Nursery,
Contact Centre
Teale Street
London
E2 8RA

Tel: 020 7739 1710 or 07539 808 631
E-mail: info@tdncc.co.uk
Web: www.toucannursery.co.uk

Toucan Contact Centre

Information for Children



Contact Centre Opening Hours:

Saturdays: 8:00am – 8:00pm
Sundays: 10:00am – 4:00pm

Toucan Contact Centre

What is Toucan contact centre?

Toucan Contact Centre is basically a child contact centre which is a safe place where you can spend time with your parent/carer or other family members. You may have supported or supervised sessions at the centre.

What is supervised contact?

Supervised contact means a member of staff will be in the room with you watching you spend time with your family. They will make notes and interrupt if they think you or your parent or carer might need help.

What is supported contact?

Supported contact means you will be left alone to spend time with your family. There may also be other children and families using the centre at the same time as you.

What contact will I have?

The right type of contact for you will be discussed with you and your parent or carer before you arrive. In both types of contact, there will always be staff around if you have any questions or need help.



What will I do at the centre?

At the centre there are different rooms filled with a variety of toys, books and games for you to enjoy. There is also an outside play area that you may use. When you arrive at the centre, you will be taken to the room where you will spend time with your family.

How long can I to stay?

Before you arrive at the centre it will be discussed with you and your parent or carer about how long you will stay. You may be there for an hour or more depending on what has been agreed.

Where is it?

Toucan contact centre is at a nursery in Hackney. Arrangements will be made to ensure you see the centre and get to know staff before your first session.

Did you know?

Thousands of families use Child Contact Centres every year.

